

EVAPCO Middle East DMCC Reef Tower, 23rd Level Cluster O, Jumeirah Lake Towers P.O. Box 5003310 Dubai, United Arab Emirates

JOB SEARCH ANNOUCEMENT

Service and Sales Engineer – Saudi Arabia Company Overview:

EVAPCO, Inc. is a global leader in the design and manufacture of high-quality heat transfer products for the cooling and industrial refrigeration markets. Founded in 1976 and headquartered in Taneytown, Maryland, USA, EVAPCO operates 36 manufacturing facilities across 14 countries and maintains a sales network of over 200 offices worldwide. Our mission is to provide first-class service and innovative products that offer superior system efficiency, environmental sustainability, and reliable performance.

Evapco Middle East, based in **Dubai**, **UAE**, is the regional branch of EVAPCO Inc. for the **Middle East**. The team in Dubai manages sales, technical support, and service operations across the region, ensuring responsive and localized customer care.

Position Summary:

We are seeking a **Sales and Service Engineer** to join our team in **Saudi Arabia**. This dual-role position includes responsibility for both **technical service activities** and the **active sales of spare parts and replacement components**. The selected candidate will work closely with clients on-site and will report directly to the **regional office in Dubai**.

Key Responsibilities:

- Provide on-site technical support, maintenance, diagnostics, and troubleshooting.
- Promote and actively sell **spare parts and replacement solutions** to existing and prospective clients.
- Perform supervision of installation, commissioning, and preventive maintenance of EVAPCO equipment.
- Support after-sales activities and maintain long-term client relationships.
- Identify customer needs and offer customized technical and commercial solutions.
- Submit regular reports on service activities and sales performance to the **Evapco Middle East** office.

Qualifications:

- Minimum **3 years of field experience** as a Service Engineer, preferably in the **refrigeration and/or HVAC sector**.
- Native Arabic speaker mandatory.
- Good command of spoken and written English.
- Good practical knowledge of mechanical and electrical principles.
- Currently based in Saudi Arabia or available for relocation.
- Physically fit and able to work in field/construction environments.
- Strong interpersonal and organizational skills, with a hands-on and customer-oriented approach.
- Self-driven, with the ability to balance technical service and commercial responsibilities.

Committed to making life easier, more reliable and more sustainable for people everywhere.



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We Offer:

- A dynamic and supportive regional team.
- Competitive salary and performance-based incentives.
- Opportunities for growth and ongoing professional development.
- The chance to work with a global leader in the cooling and refrigeration industry.

If you meet the above criteria and are ready to be part of a growing team in Saudi Arabia, please send your **CV in English** and a short cover letter to [info@evapco.ae].

I am available for clarification.

Massimo Varano General Manager EVAPCO Middle East

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